



SAILX PRIVACY POLICY

Effective from 01 December 2014.

This privacy policy sets out how SailX uses and protects any information that you give us when you use this website.

SailX is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement.

SailX may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes.

Special Notice - if you are under 13 years old

Our website is not aimed at children under 13 years old and we will not collect, use, provide or process in any other form any personal information of children under the age of 13 deliberately.

We therefore also ask you, if you are under 13 years old, please do not send us your personal information (for example, your name, address and email address). If you are under 13 years old and you nevertheless wish to ask a question or use this website in anyway which requires you to submit your personal information please get your parent or guardian to do so on your behalf.

Who is responsible for the personal information collected on this site?

Your personal data is controlled ultimately by SailX Ltd., a company registered in England & Wales with registered number 7836284 whose registered office is at Payne Hicks Beach, 10 New Square, Lincoln's Inn, London, WC2A3QG, United Kingdom.

What we collect

When you fill out the SailX registration form we collect the following information:

- your email address
- a chosen username and password

When you log into SailX we may collect the following additional information:

- your IP address and hence the country that you are accessing SailX from

- information on the hardware you are using to access SailX (e.g. desktop, mobile or tablet)
- information on the [web browser](#) you have used
- information on how you use the site

Should you add any information to your profile (optional) we will also have access to the information in addition e.g.

- Your first and second name
- Your postcode
- Your age
- Your sex
- Your sailing experience
- Your preferences, interests, etc

What we do with the information we gather

We use the above information in the following ways:

- To check that you are a real individual who is interested in our service and not a computer or a spammer
- To improve our understanding of who you are and how you use our service, so that we can continuously improve it
- From time to time we may send you emails to:
 - inform you of improvements to SailX
 - introduce you to new SailX partners
 - make promotional and/or special offers from SailX or our partners
 - inform you about upcoming events
 - contact you for market research purposes
 - and/or to send you other information which we think you may find interesting

Security

Transmitting information over the internet is generally not completely secure, and we can't guarantee the security of your data.

Any data you transmit is at your own risk.

Once we have your information however, we are committed to ensuring that it is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

Your account password will be encrypted so that only you have access to it (we can't even see it ourselves, so the only way to recover your account if you lose it is to request a new password is sent to your registered email address). Payment transactions are always encrypted.

How we use cookies

We use the term "cookies" to refer to cookies and other similar technologies covered by the EU Directive on privacy in electronic communications.

Cookies are small data files that your browser places on your computer or device. Cookies help your browser navigate a website. **Cookies themselves cannot collect any information stored on your computer or your files.**

We use cookies to learn more about the way you interact with our content and help us to improve your experience when visiting our website. Cookies remember the type of browser you use and which additional browser software you have installed. They also remember your login details which remain as your default settings when you revisit the website.

We will not use cookies to collect personally identifiable information about you. However, should you wish to do so, you can choose to reject or block the cookies set by Shell or the websites of any third party suppliers by changing your browser settings – see the Help function within your browser for further details. Please note that most browsers automatically accept cookies so if you do not wish cookies to be used you may need to actively delete or block the cookies.

You can also visit www.allaboutcookies.org for details on how to delete or reject cookies and for further information on cookies generally. For information on the use of cookies in mobile phone browsers and for details on how to reject or delete such cookies, please refer to your handset manual.

Links to other websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

Controlling your personal information

We will not share, sell, distribute or lease your personal information to third parties for any use whatsoever unless we have your permission or are required by law to do so.

From time-to-time we may use your email addresss to send you promotional information about third parties (SailX partners) which we think you may find interesting.

If at any time you wish us to stop using your email address for the above purpose, please contact us as at sail@sailx.com. On receipt of your email we will stop as soon as it is reasonably possible to do so.

You may request details of personal information which we hold about you under the Data Protection Act 1998. A small fee will be payable. If you would like a copy of the information held on you please email sail@sailx.com. If you believe that any information we are holding on you is incorrect or incomplete, please email us as soon as possible, at the above address. We will promptly correct any information found to be incorrect.

END.